



POLICY STATEMENT

The Kelowna Heat Spring Hockey Club (KSHSC) believes that all of our children should be allowed to develop a love for each sport they participate in while also learning the value of sportsmanship. With this in mind, the KSHSC firmly believes that all parents and coaches play an important role in our programs, and that young athletes learn valuable lessons by watching the behaviors and attitudes of the adults who supervise their activities. Conversely, the KSHSC also recognizes that sports are competitive by nature. Therefore, the KSHSC Executive Board strives to create a positive learning experience where our children learn the importance of teamwork and good sportsmanship, while at the same time learn to play and respect the game of hockey.

The KSHSC also believes that all people involved in sports need to advocate and model the fundamentally positive aspects of sports, e.g., sporting and human excellence, fair play, honest competition and effort, self-discipline, integrity, personal growth and development.

Although coaches, team officials, players and parents/spectators within the Society have their own mechanisms in place to deal with issues relating to unacceptable or disruptive behavior, the KSHSC expects everyone during a Heat event to conduct themselves in a sportsmanlike manner and abide by the Policy.

The KSHSC Code of Conduct Policy is in place to help support our players, coaches, parents and Heat teams.



TEAM OPERATIONS STATEMENT

The Kelowna Heat Spring Hockey Club (KSHSC) strives to provide a framework and guidance for hockey teams to establish and operate in spring hockey. In order for a team and their coaching and managing staff to establish and maintain a team under the KSHSC banner, the team and staff must agree to abide by the Constitution, Bylaws and Policies of KSHSC and by directives issued by the Executive. The team and staff must agree to conduct themselves and their operation as representatives of the Kelowna Heat logo and KSHSC in a manner that reflects the high standards that the KSHSC seeks to attain in the community.

Each Heat team must agree to represent the Heat Logo as presented and only include the logo for official Heat events and use.

The KSHSC is committed to operating as a compliment to, not in conflict of, local minor hockey associations. If any team has a Heat event planned during the winter season, they must attempt to plan details with as minimum of conflict as reasonably possible with minor hockey but if so, the team, staff and players must give first consideration to the minor hockey event. It is expected that minor hockey associations will post to their members their schedules as clearly and complete as possible within a reasonable time frame. Heat teams should refer to these schedules when planning for their spring season.

Until a Heat team and staff are confirmed by the Executive for the next spring season, all activity that is Heat related must be approved by the Executive (i.e. pre-season preparatory ice times, etc).



KHSHC CODE OF CONDUCT POLICY

Coaches/Managers/Team Staff

Remember a child doesn't care how much you know, until he/she knows how much **you care**.

- Be a positive role model for your players
- Place the emotional and physical well being of the players ahead of your personal desire to win and keep in mind that the game is for the children - not for adults
- Be alert to the physical safety of players
- Be generous with your praise when it is deserved
- Be fair and just, do not criticize players publicly; treat each player with respect and as an individual
- Teach good sportsmanship, respect parents, opponents, and officials
- Familiarize yourself with the rules, techniques, and strategies of hockey
- Be an effective communicator; be clear on your expectations regarding players and parents ('they should have known better' is not a valid excuse)
- Recognize your influence on players; be honest and consistent
- Teach the importance and value of teamwork; recognize players that 'take one for the team' off the ice as well (players not part of specific situations on the ice but remain on the bench; non-starting goalie assisting with the door, etc)
- Never verbally or physically abuse a player or official; refrain from yelling at either
- Give all players the opportunity to improve their skills, gain confidence and develop self-esteem
- Organize practices to be fun and challenging for your players
- Never use profanity around players, parents, or officials

Alcohol and Drug Policy

Alcohol, drugs and tobacco have no place in youth sports. KHSHC is committed to providing all our players with a safe environment and look to our Coaches and Parents to help establish and maintain those environments.

• Team Officials

As role models, coaches are expected to conduct themselves in a professional manner. In order to lead by example and to set a high standard, alcohol should not be consumed prior to team games or practices. Coaches should not interact with the team or a player prior to or during team games or practices if under the influence of alcohol.

I have read and understand this KHSHC Code of Conduct as described above, including the Policy Statement and Team Operations Statement. I am aware that any failure to abide by these could subject myself to suspension or removal from all KHSHC sponsored activities. I agree that all decisions in these matters made by the KHSHC Executive are final and binding.

Print Name and Heat Team/Year

Signature

_____/_____/_____
Date (mm/dd/yy)



KHSHC CODE OF CONDUCT POLICY

Parents

- Remember children are involved in organized sports for their enjoyment, not yours
- Realize the importance of practice in developing your child's necessary hockey skills
- Ensure your child arrives on time for games and practices and informs your coach in advance if your child will be absent, arrive late or leave early
- Teach your child that honest effort and doing one's best is as important as victory so that your child will never feel defeated by the outcome of a game or his/her performance
- Be positive and encouraging to your child. Turn defeat into victory by helping your child work towards skill improvement and good sportsmanship/teamwork. Never yell at your child for making a mistake
- Remember that children learn best by example. Applaud good plays by your team and by members of the opposing team
- Encourage good sportsmanship and teamwork by demonstrating positive support for all players, coaches, and officials at every game, practice or other event.
- Refrain from providing rewards for specific achievement that can lead to the game becoming individual first, team second
- Support all efforts to remove verbal and physical abuse from children's sporting activities
- Do not discuss other team players as to their ability or aptitude in front of your own child
- Refrain from coaching your child or other players during games and practices, unless you are one of the official coaches of the team
- Should you have concerns regarding your child or other issues, pick an appropriate time for discussion on the matter (minimum 24 hours following) via the appropriate channels (Team Manager)

Spectator Policy

It is KHSHC policy to require parents/spectators to maintain a sportsmanlike and supportive atmosphere before, during and after all KHSHC events.

Unacceptable, inappropriate and disruptive behavior shall include, but not be limited to:

- Physical violence or threats of physical violence;
- Use of obscene or vulgar language in a boisterous manner to anyone at any time;
- Taunting of players, coaches, officials or other spectators by means of baiting, ridiculing, threatening gestures, abusive or demeaning language;
- Throwing of any object in the spectators' viewing area, players' bench, penalty box, where applicable, or on the playing surface, directed in any manner as to create a safety hazard.

Spectators should only have direct contact with the referees or other officials when it is of a positive nature. Contact should be avoided before, during or after a game if it is negative.

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• Parents

KHSHC asks all parents to observe the high standards set forth by our Society at the rink, hotels, and during any KHSHC event. If alcohol is being consumed, we expect parents to continue to observe and abide by our Code of Conduct Policies.



KHSHC CODE OF CONDUCT POLICY (Parents cont'd)

Grievance Communication Policy

The purpose of this policy is to provide a positive and productive forum for parents/guardians to express a grievance without inhibiting a coach from fulfilling his/her coaching responsibilities. Parents/guardians wishing to meet with a coach to discuss a grievance **MUST** observe the following guidelines.

- 1) Parents/guardians will not approach coaches immediately after a game to discuss a grievance. To prevent further escalation and poor communication, parents must observe a minimum **24 hour “cooling off period”**.
- 2) Following the 24 hour “cooling off period”, the parents/guardians may contact the Team Manager to arrange either a meeting with the coach or coaches to discuss their issues. Alternatively, the parents may send an email to the coaches, however, it must be copied to the Team Manager.
- 3) Failure to resolve the issues at the team level, the parents and/or team officials may have the matter escalated to the Society Executive who will then conduct their own enquiry with participation of the parents and/or team officials for final adjudication.

I have read and understand this KHSHC Code of Conduct as described above (2 pages), including the Policy Statement. I am aware that any failure to abide by this Code of Conduct could subject myself to suspension or removal from all KHSHC sponsored activities. I agree that all decisions in these matters made by the KHSHC Executive are final and binding.

Print Name(s) and Heat Team/Year

Signature(s)

Date (mm/dd/yy)



KHSHC CODE OF CONDUCT POLICY

Players

- Play for the fun of it, not just to please your parents or the coach
- Respect your coach, your teammates and your opponents
- Play by the rules and play fairly
- Never argue with the officials' decisions. Let your team captain or coach ask any necessary questions
- Control your temper – no mouthing off, breaking sticks or throwing equipment
- Work equally hard for yourself and your team - your team's performance will benefit and so will you
- Be a good sport. Cheer all good plays, whether it is your team or your opponents
- Treat all players as you yourself would like to be treated – with respect, dignity and sportsmanship. Don't interfere with, bully or take unfair advantage of any player.
- Conduct or actions that are determined to be trash talking, bullying or conduct unbecoming of a Heat player towards any player, official or member of another organization (including ALL members and players in the Heat program and on other Heat teams) **WILL NOT BE TOLERATED**
- Cooperate with your coach, teammates and opponents, for without them you don't have a game

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Print Name and Heat Team/Year

Signature

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Date (mm/dd/yy)